Quick Learner, Adaptable with new Technology, experienced on **Redhat OpenShift(Basics), Jenkins,Git,Jira,SQL,Microservices (Domain)**

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Professional Summary:

* Coordinating with Onsite and Offshore team and understanding client requirement
* Working in a microservices platform and coordinating with DEV and OPS team
* Having experience on GitLab version control tool
* Working on a Jira confluence tool which is using for change & incident management
* Working experience on Cloud Technologies like AWS
* Supporting the application managed services team for our customer as 2nd level support
* Documented detailed steps for integrating future microservices into our CI/CD setup

Work Experience:

2021-Present **Production Support Engineer**

**Bottomline Technologies, India**

Education:

**B-Tech (Computer Science)**

JNTU Ananthapuram, AP. *2011-2015*

Certifications & Achievements:

* **Redhat** OpenShift 4.0 Delivery Specialist certification from Redhat portal.

Skills:

ArgoCD

OpenShift

Unix

Kibana

Jira

Jenkins

AMQ

MySQL

AWS

Microservices

SQL

Projects:

**Digital Banking**

Bottomline is leading provider of financial technology that makes complex business payments simple, smart and secure.

**Miles and More Service Platform**

KDI (Kreditierungs-/Debitierungs-Interface) is the current core system to integrate Non-Air partners with Miles & More service platform.

Role : Production Support Engineer

Technology : OpenShift, Git, Swagger,

**Starwood Hotels & Resorts**

Valhalla is a Central Reservation System. It is a computerized system that stores and distributes information on a hotel, resort or other lodging facility referred to as a property.

Role : Jr. Java Developer

Technology : SQL, Unix, ServiceNow

**Louis Vuitton**

Louis Vuitton uses IBMi based retail management system as PoS application in worldwide.

Role : Production Support Engineer

Technology : Xstore, SQL, Grafana

Tech Expertise:

Client Support & Prob.Sol

Databases

Deployment & Server